



St. Mary's Catholic Primary School,
Harrington
Holden Road
Salterbeck
Workington
Cumbria CA14 5LN
Telephone: 01946 830433

Headteacher: Mrs D Douglas

Email: admin@stmarys-harrington.cumbria.sch.uk
Website: www.stmarys-harrington.cumbria.sch.uk

Thursday, September 10, 2026

Dear Parents and Carers,

I am writing to address the incident that occurred in Year 4 yesterday regarding children being prevented from using the toilet.

I fully appreciate the anger, upset and concern that this situation has caused, and I want to assure you that I share your disappointment. The wellbeing, dignity and safety of every child in our care is of the utmost importance to us, and I am deeply saddened that this situation occurred.

The matter has been thoroughly investigated this morning by myself and Mrs Davidson. Appropriate action has been taken, and the member of staff involved (not the children's usual class teacher) has been spoken to formally. Please be assured that we have addressed the matter seriously and robustly.

I have also spoken directly with the children in Year 4 to provide them with clear reassurance that they can ask to use the toilet when they need to and that they should never feel worried or afraid to ask. No child should feel that they cannot communicate their basic needs to a member of staff.

We have a duty to ensure that every child is treated with dignity, respect and care at all times. Access to the toilet when needed is a basic human need, and this message has been made absolutely clear to both the children and staff.

I would like to thank you for bringing your concerns to my attention. I understand how important it is that you have confidence in the care and safeguarding of your children while they are at school. Please be assured that this matter has been taken extremely seriously, and we will continue to do everything we can to ensure that all children feel safe, respected and listened to.

Yours sincerely,

Mrs D Douglas
Headteacher

